

CONTRACT NO	).		

## **MASTER MONITORING CONTRACT**

AGREEMENT made this day of of by and betwe part hereof, hereinafter called "Contractor", and	en Pavion Corp. and all its subsidia	ries as listed in Schedule A and made a
hereinafter called "Subscriber". WITNESSETH; that for the consideration	s and covenants herein specified,	the parties hereto do for themselves, their
successors and assigns, mutually covenant and agree as follows:  1. Contractor agrees to provide monitoring service during the term of thi	s Agreement, for Subscriber at	
		of Protection, Paragraph No. 6, it being
understood and agreed that any transmission equipment installed by Coinstruments and appliances, and all connections, wires, conduits and or property owned solely by Contractor.	·	
2.0.1		h
Subscriber agrees to pay Contractor, its agents or assigns, upon conn      Dollars (\$	ection of said monitoring service, t ) and to pay in addition the sum o ) PER, billed	
in advance for a period of five years from the date service is operative und terminated at the end of the fifth contract year, or until terminated at the given by either party at least thirty days prior to the end of such year. Co for herein at any time after the expiration of one year to cover increases i furnishing the service provided for under this Agreement. Contractor's re Subscriber. Service under this Agreement shall be operative on the date is later.	der this Agreement, and in advance end of any subsequent contract ye ntactor shall have the right to incre n costs, except those otherwise pro presentative will, upon request, re	ar, by written notice of such termination ase the annual service charge provided ovided for in paragraph 3 herein, of view the items of increased costs with the
2A. Subscriber Option: If during the term of this Agreement any change of governmental, regulatory, or network provider action, Contractor shall mexchange, Subscriber agrees to pay Contractor a fee to be determined per	ake the necessary change at no ad	ditional charge to Subscriber. In
3. Any tax applicable to, based upon, or measured by the receipts from or as Subscriber, shall be paid by Subscriber in addition to the respective amounts in addition to any other sums herein provided to be paid all taxes, false alarm as the Fire and/or Police Department, relating to the install on, service and/or pay any charges to Contractor by the public entity providing wire connection	otherwise payable by Subscriber as in the fees and other fees and charges in the transmission of alarm signals and/o	nerein provided. Subscriber agrees to pay, nposed by any governmental authority, such or images of said signaling system and to
4. IT IS UNDERSTOOD THAT NEITHER THE CONTRACTOR NOR AN SERVICE TO THE SUBSCRIBER IS AN INSURER. THAT INSURANCE, IF A PAYABLE TO THE CONTRACTOR HEREUNDER ARE BASED UPON THE FORTH AND ARE UNRELATED TO THE VALUE OF THE SUBSCRIBER'S PREMISES. CONTRACTOR MAKES NO GUARANTEE OR WARRANTY, IF THAT THE SYSTEM OR SERVICES SUPPLIED WILL AVERT OR PREVE SYSTEM OR SERVICE IS DESIGNED TO DETECT. THE SUBSCRIBER DO CONTRACTOR OR ANY SUCH THIRD PARTY AND AGREES THAT THE LIABILITY FOR LOSS OR DAMAGE DUE DIRECTLY OR INDIRECTLY TO C IS DESIGNED TO DETECT OR AVERT; THAT IF THE CONTRACTOR OR AN DUE TO A FAILURE OF SERVICE IN ANY RESPECT, ITS LIABILITY SHALL CHARGE ATTRIBUTABLE TO EFFECTED PREMISES OR \$250, WHICHEV APPLY IF LOSS OR DAMAGE, IRRESPECTIVE OF CAUSE OR ORIGIN, PERFORMANCE OR NONPERFORMANCE OF OBLIGATIONS IMPOSED OTHERWISE OF THE CONTRACTOR MORE THAN ONE (1) YEAR AFTER TH COMPANY IS USING THE TRANSMISSION FACILITIES OF CONTRACTOR CONTRACTS WITH ITS SUBSCRIBERS WHO RECEIVE SERVICE THR CONTRACTOR FROM ANY LIABILITY, COST AND EXPENSE INCLU CONTRACTOR, BEYOND THAT SET FORTH IN THIS PARAGRAPH 4. SUBSCRIBER HAS READ AND AGREES TO THE TERMS AND CONDITIO	ANY, SHALL BE OBTAINED BY THE VALUE OF THE SERVICES AND TO PROPERTY OR THE PROPERTY OF INCLUDING ANY IMPLIED WARRAIN OCCURRENCES OR THE CONTES NOT DESIRE THIS CONTRACT TO CONTRACT OF THE PROPERTY SHOULD BE LIMITED TO A SUM EQUAL TO BE IS GREATER, AND THAT THE PROPERTY OR INDIRENT OF THE CONTRACT OR FROM NEATH OR THE CONTRACT OF THE COMPANIENT OF THE CONTRACT OR TH	SUBSCRIBER AND THAT THE AMOUNTS HE SCOPE OF LIABILITY AS HEREIN SET OF OTHERS LOCATED IN SUBSCRIBER'S NTY OF MERCHANTABILITY OR FITNESS, ISEQUENCES THEREFROM WHICH THE TO PROVIDE FOR FULL LIABILITY OF THE THIRD PARTY SHALL BE EXEMPT FROM CES THEREFROM, WHICH THE SERVICE E FOUND LIABLE FOR LOSS OR DAMAGE TEN PERCENT OF THE ANNUAL SERVICE ROVISIONS OF THIS PARAGRAPH SHALL CITLY TO PERSON OR PROPERTY FROM GLIGENCE OF ANY DEGREE, ACTIVE OR NO SUIT OR ACTION SHALL BE BROUGHT ACTION. FURTHER, IF A CONNECTING NY AGREES TO INCLUDE IN ALL OF ITS VED THEREIN, A CLAUSE PROTECTING FENDING ANY CLAIM MADE AGAINST EMENT.
Accepted: Pavion Corp. and all its subsidiaries		
·	SUBSCRIBER NAME	
BY:		
SALES REPRESENTATIVE	SUBSCRIBER BILLING ADD	DRESS
Approven		
APPROVED: AUTHORIZED REPRSENTATIVE	PRINTED NAME OF AUTHORIZED	PERSON & TITLE
DATE:	SIGNATURE	DATE

5. SUBSCRIBER IS HEREBY GIVEN AN ABSOLUTE AND UNEQUIVOCAL OPTION TO REQUIRE THE CONTRACTOR TO ASSUME LIABILITY BEYON IT INDICATED ABOVE. IF THE SUBSCRIBER EXERCISES SUCH OPTION, A RIDER TO THIS CONTRACT WILL BE ENTERED INTO AND SIGNED BY THE PARTIES HERETO PROVIDING FOR THE EXTENT OF CONTRACTOR'S ADDITIONAL LIABILITY IN CONSIDERATION FOR WHICE SUBSCRIBER AGREES TO PAY THE CONTRACTOR ADDITIONAL SERVICE CHARGES SPECIFIED IN THE RIDER WHICH SHALL BE CONSISTEN WITH CONTRACTOR'S ADDITIONAL COST OF OBTAINING LIABILITY INSURANCE COVERING THE FULL SCOPE OF LIABILITY REQUESTED ESUBSCRIBER, IN WHICH EVENT THE DOLLAR AMOUNT IN CLAUSE NO. 4 ABOVE WILL BE NULL AND VOID, PROVIDED, HOWEVER, THAT SUCADDITIONAL OBLIGATION SHALL IN NO WAY BE INTERPRETED TO HOLD CONTRACTOR AS AN INSURER.		
6. SCHEDULE OF PROTECTION.		
7. Except as otherwise provided herein, in the event Pavion Corp. and all its subsidiaries alarm monitoring services is furnished under this Agreement, Contractor agrees to transmit to the municipal fire and/or police department all fire and/or burglar alarm signals or images received at its remote station from the system installed hereunder, unless it is the best judgment of Contractor that the causes of such signals shall be first investigated by telephoning or dispatching a representative to Subscriber's premises. Contractor shall also make reasonable effort to similarly notify the Subscriber or Subscriber's designated representative.		
8. The electric current and/or water necessary for said signaling system shall be furnished by Subscriber at Subscriber's expense. Subscriber acknowledges that transmission of signals and/or images to the Contractor may be via internet, radio or wire (telephone wire) and that alternative or additional protection can be installed at Subscriber's request and expense. Subscriber further acknowledges that signals and/or images which are transmitted by radio, digital cellular, wireless, internet, Voice over Internet Protocol (VoIP) or over telephone lines are wholly beyond the control of Contractor and are maintained and serviced by the telephone or utility company, and, therefore, Contractor shall not be liable or responsible for telephone line(s), wireless, internet, VoIP, radio, or digital cellular failure which prevents signals and/or images from reaching Contractor or the failure of anyone whom Contractor attempts to notify of an alarm condition to respond to Contractor's attempted telephonic communication. In the event Contractor utilizes a digital communicator to transmit signals and/or images, Subscriber shall furnish and maintain all necessary telephone lines and jacks for said communicator and advise Contractor of any changes in the Subscriber's telephone line number(s).		
8A. In the event Subscriber elects to utilize Voice over Internet Protocol (VoIP) or Digital Subscriber Line (DSL) phone service (also known as Digital or Internet Phone service) for transmitting signals and/or images to Contractor's monitoring facility, Subscriber acknowledges there may be times when the Contractor will be unable to acquire or transmit alarm signals and/or images. Subscriber agrees to indemnify and hold harmless Contractor for any failures attributable to Subscribers use of VoIP and/or DSL phone lines for the transmission of alarm signals and/or images to Contractor.		
8B. In the event Subscriber elects to utilize Internet Protocol (IP) for transmitting signals and/or images to Contractor's monitoring facility, Subscriber acknowledges there may be times when the Contractor will be unable to acquire or transmit alarm signals and/or images. Subscriber agrees to indemnify and hold harmless Contractor for any failures attributable to Subscriber's use of IP for the transmission of alarm signals and/or images to Contractor. In the event Contractor utilizes Internet Protocol (IP) to transmit signals and/or images, Subscriber shall furnish and maintain the necessary internet connection/router and back-up power supply for said signaling system and advise Contractor of any changes in the Subscriber's internet connection/router. Subscriber acknowledges that signals which are transmitted by an internet connection/router are wholly beyond the control of Contractor and are maintained and serviced by an internet service provider/carrier, and therefore, Contractor shall not be liable or responsible or internet router (ISP) failure which prevents signals and/or images from reaching Contractor or the failure of anyone whom Contractor attempts to notify of an alarm condition to respond to Contractor's attempted telephonic communication. Additionally, the internet connection/router utilized by Subscriber must be specifically listed for the purpose of transmitting alarm signals and/or images and the		

9. Subscriber must furnish Contractor with a written list of names and telephone numbers and email addresses of those persons Subscriber wishes Contractor to notify of alarm signals and Contractor, in performing its obligations under this Agreement, will rely on the information given by the Subscriber. Subscriber must furnish Contractor with a password for verifying potential alarm conditions. It is the Subscriber's sole responsibility to ensure that all phone numbers, fax numbers, and/or email addresses on file at Contractor are kept current. All changes and revisions shall be supplied to Contractor in writing and shall become effective only when actually received by Contractor. It is Subscriber's sole responsibility to keep current its notification list with Contractor.

router/modem should have batteries or standby power.

- 10. In the event an Intrusion or Alarm system is being monitored hereunder, Subscriber shall carefully and properly set the alarm system each night or at such other times as the Subscriber shall close its premises. Subscriber shall carefully and properly test the alarm system prior to each close period and shall immediately report to Contractor any claimed inadequacy or failure of the system.
- 11. In the event VIDEO VERIFICATION SERVICE is provided hereunder, if the Subscriber's police or fire department now or in the future requires physical or visual verification of an emergency condition before responding to a request for assistance, the Subscriber agrees to subscribe to such

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service if provided by the Contractor, or otherwise take the appropriate actions to comply with such requirements. Upon receipt of alarm signal, Contractor will review any video available to said signal and dispatch if warranted.

- 12. In the event VIDEO ANALYTICS SERVICE is provided hereunder, Subscriber agrees to make known to Contractor the form of response to give in the event of detection of alarm condition. Responses range from notification given to Subscriber based on Subscriber's Emergency Contact List, to notification of local authorities, or for Contractor to use a pre-recorded message created by Subscriber. Subscriber is also responsible for informing Contractor with exact specifications regarding setting alarm condition parameters. Subscribers shall test the system periodically in order for Contractor to determine any inadequacies or failure of the system. Subscriber shall ensure all video equipment remains in good view of any desired areas of protection. Subscriber agrees to refrain from creating or causing false alarms or unnecessary service calls and to pay to the Contractor a fee based upon Contractor's current costs for each Subscriber caused or created false alarm or unnecessary service call.
- 13. If Subscriber shall default in the making of any payment herein provided for or fails to comply with any of the other terms, conditions or covenants of this Agreement, Contractor may give Subscriber ten days written notice of intention to terminate this Agreement and thereupon at the expiration of said ten days (if such default continues) this Agreement shall terminate, and Contractor may in all respects discontinue the service. Such notice shall be deemed to be sufficiently given if delivered to Subscriber personally, or sent by facsimile, email or certified mail postpaid and addressed to Subscriber at said premises; and the time of giving such notice shall be deemed the time when same is delivered or mailed as aforesaid. In the event of such termination and discontinuance of service Subscriber agrees to pay Contractor, in addition to the amount then accrued and due, a sum equal to seventy-five percent of the service charge prorated for the period from such termination to the next permissible termination date by Subscriber plus attorney's fees and/or collection charges not exceeding twenty five percent. Contractor reserves the right to charge Subscriber 1 ½% per month on all invoices 30 days past due.
- 14. If, for any reason, including Contractor's equipment failure, Contractor is unable to provide its monitoring services, Contractor, in its sole discretion, shall be permitted to suspend its monitoring services at any time, and without notice to Subscriber. In the event Contractor, in its sole discretion, determines that it will not be able to resume its monitoring services within the next succeeding full business day, Contractor agrees to notify Subscriber and installer by telephone, fax, email and/or in writing that monitoring services have been suspended. There shall be no refund, offset or deduction in Contractor's monitoring fees for suspended service provided suspended service does not exceed ten (10) days. Contractor will make a pro rata refund or off-set to Subscriber for any period of suspension of services in excess of ten (10) days.
- 15. Upon termination of this Agreement it shall be the obligation of the Subscriber to disconnect the transmitting device which transmits the alarm signal and/or images to Contractor, and Subscriber shall allow Contractor to enter the premise during regular business hours and disconnect the transmitting device. Subscriber's failure or refusal to disconnect the transmitting device shall make Subscriber liable for all loss or damage Contractor may sustain including, but not limited to, Contractor's ability to assign to another user of Contractor's alarm monitoring service the number of designations theretofore assigned to Subscriber. Subscriber understands that disconnection has not been completed until proprietary codes are physically or electronically removed from equipment at Premise by Contractor and agrees that no other party shall be allowed to remove or alter said codes.
- 16. Contractor shall not be responsible for any fees, charges, or assessments imposed by any Government authority or other persons in conjunction with false alarms from any equipment located at Subscriber's premises.
- 17. Any removal by Subscriber of its alarm system from the premises set forth in this Agreement and any change or alteration in the monitoring system (except for replacement of its units thereof with identical units) without the written approval of Contractor shall terminate Contractor's liability to perform services hereunder.
- 18. This Contract may be terminated at any time and without previous notice, at the option of Contractor and without liability of any sort on its part, in case the connecting wires, equipment in Subscriber's premises, or other facilities are destroyed by the fire or other catastrophe, or so substantially damaged that it is impracticable to continue service, or in case Contractor is unable either to secure or retain the connections or privileges necessary for the transmission of signals and/or images and may likewise be terminated by Subscriber in the event that Subscriber's said premises are so destroyed or damaged.
- 19. In the event Subscriber requests Contractor to perform any service related to Subscriber's systems other than monitoring Subscriber agrees that any such service performed by Contractor shall be on a time and material basis.
- 20. This Contract excludes the equipment replacement cost of batteries, auxiliary back-up power supplies, printer toner, print ink cartridges and printer.
- 21. If Subscriber contracts for remote video service for their own viewing, Subscriber acknowledges that at no times is Contractor responsible for, or actually involved with transmitting any type of signal and/or images to Subscriber. Subscriber acknowledges that Contractor is not able to view any images from said video service. Subscriber acknowledges that a third party is actually providing the signals and/or images for Subscriber to view, and as such discharges Contractor from any liability and agrees to indemnify and hold harmless the Contractor.
- 22. If Subscriber purchases video monitoring or video verification service(s) Subscriber acknowledges and agrees to pay a monthly user fee for said service.
- 23. Contractor never guarantees system approval by the local governing authority. Subscriber agrees that Contractor's duty is limited to requesting an inspection by the local governing authority.

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- 24. Acceptance of this Agreement by Pavion Corp. and all its subsidiaries is contingent upon (1) a satisfactory credit report of Subscriber and (2) with regard to the dollar amounts stated herein, the absence of any mathematical error or deviation from Pavion Corp. and all its subsidiaries standard prices. The Subscriber does hereby authorize Contractor to check Subscriber's credit and employment history and Contractor may request a credit report on Subscriber.
- 25. Should Contractor be required to perform any service or furnish or replace any equipment or material not specifically covered by the terms of this agreement, because of change in existing or hereafter enacted law, change in technology, obsolete or manufacturer's end of life equipment, Subscriber agrees to pay Contractor for such service or material. The pricing to be paid by Subscriber in this agreement is based on current pricing by Contractor's suppliers and vendors. In view of supply shortage and inflation Subscriber agrees to pay any increase for equipment or services to Contractor by Contractor's suppliers and vendors in connection with equipment and services to be provided by Contractor to Subscriber. Contractor will notify Subscriber of any such increase, and Subscriber shall have the option of paying the increase or alternative equipment and services, if available, for the prices set forth in this agreement.
- 26. Subscriber understands that any filing fees, permit fees, or other fees associated with either filing this job or requesting an inspection of this job are not included in the contract price unless expressly stated otherwise.
- 27. Subscriber acknowledges that events may occur in which Contractor must file additional items with the local governing bodies. If such additional filings are required Subscriber agrees that Contractor may charge and Subscriber will pay an additional filing fee.
- 28. Title Until full payment of the Net Amount, Subscriber hereby grants Pavion Corp. and all its subsidiaries a purchase money security interest in the equipment sold hereunder in accordance with the Uniform Commercial Code. Pavion Corp. and all its subsidiaries may, at any time, file a copy of this Agreement or a financing statement (which Subscriber agrees to execute upon Pavion Corp. and all its subsidiaries' request) with appropriate authorities as a financing statement in order to perfect Pavion Corp. and all its subsidiaries' security interest. Any such filing shall not constitute acceptance of this Agreement by Pavion Corp. and all its subsidiaries. Title shall not pass to Subscriber until the Net Amount (including all freight and taxes, if applicable) has been paid. Title to all equipment shall remain at all times within Contractor until fully paid for. Contractor shall have a security interest in the equipment sold hereunder until it is fully paid for and Subscriber agrees to perform all acts which may be necessary to assure Contractor's security interest in the equipment. Should Subscriber default in any payment for the equipment, Subscriber authorizes and empowers Contractor to remove the equipment from the premises, to disconnect the equipment, to render the equipment incapable of communicating with a central station and to enforce any valid and all of Contractor's rights as a secured party under the Uniform Commercial Code. Such removal and/or disconnection shall not be deemed a waiver of Contractor's right to damages sustained as a result of Subscriber's default, and Contractor shall have the right to enforce any other legal remedy or right. Furthermore, Contractor shall be in no way be obligated to repair, restore, or redecorate the premises in the event the equipment is removed as a result of Subscriber's breach of this Agreement. Contractor shall in no event be liable for direct, special, incidental, or consequential expense, loss or damage to the Subscriber resulting from such removal, disconnection and/or rendering the equipment incapable of communicating, and Subscriber hereby releases Contractor from all such foregoing expenses, loss and damage incurred by the Subscriber in this regard.
- 29. Other than as specified in paragraph 1 hereof, Subscriber acknowledges that none of the equipment installed at Subscriber's premises is the property of Contractor, nor has Contractor approved or disapproved thereof, except for any equipment sold and installed by Contractor to Subscriber pursuant to any other agreement. Contractor has made no representation, warranties, or agreements regarding the equipment, nor has Contractor participated in the design or installation of the alarm system or the alarm equipment. Contractor has no responsibility for the condition or operation of the alarm system or the alarm equipment and Contractor is not responsible for the maintenance, service or repair of said alarm system or equipment. Contractor shall not be liable or responsible for equipment failure which prevents signals and/or images from reaching Contractor. When Subscriber utilizes an IP signaling system or VoIP, Subscriber expressly understands it is Subscriber's sole responsibility to provide a battery back-up and necessary routers. In no way does Subscriber expect Contractor to be responsible for the battery backup or router associated with IP or VoIP.
- 30. It is understood and agreed that if radio transmission is provided the radio transmitter described herein used for the transmission of signals and/or images may be the sole property of the Contractor and that, in the event of cancellation of service, the transmitter described herein will be returned to Contractor. If Contractor is unable to recover said transmitter, Subscriber shall be responsible for damages in the amount of \$1,000.
- 31. Maintenance Pavion Corp. and all its subsidiaries shall perform all necessary maintenance and warranty related repairs on Subscriber's installed system at the premises listed for one (1) year. Maintenance shall be for the equipment provided for in this Agreement with the exception of conduit. It is expressly understood and agreed that maintaining the equipment and in granting the service herein described, Pavion Corp. and all its subsidiaries make no warranties which extend beyond the description contained in this agreement.
- 32. In the event any maintenance is to be performed hereunder when applicable, this contract excludes the equipment replacement cost of batteries, auxiliary back-up power supplies, printer toner, print ink cartridges and printer paper, modems and routers.
- 33. Subscriber is solely responsible for making the workspace available for the installation to occur. Subscriber is solely responsible for making available to Contractor any and all portions of the system to either be inspected and/or serviced.
- 34. Subscriber acknowledges that all work shall be performed in a timely manner consistent with industry standards. Subscriber may request an accelerated timetable and Contractor will apprise Subscriber of any additional costs associated therewith whereupon, if agreed to in writing, Contractor will accelerated its performance accordingly.

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- 35. Subscriber may be required to acknowledge, agree to upon portal login and/or sign certain manufacturer terms of service. For example, End User License Agreement (EULA), Software as a Service (Saas), Software Support Agreements (SSA's) and/or certain Privacy Act Terms and Conditions such as California Consumer Privacy Act (CCPA). These documents are updated from time to time and will be made available upon request.
- 36. Subscriber agrees to properly test all batteries in any wireless detection devices and all ultrasonic, microwave, photoelectric or electronic equipment designated on the Schedule of Protection according to procedures prescribed by Contractor prior to setting the alarm system and to notify Contractor promptly if such batteries or equipment fail to respond to the test. Contractor shall not be liable for testing of said batteries or equipment nor for any interruptions in service due to non-functioning batteries or equipment. All batteries in any wireless detection devices should be replaced by the Subscriber as suggested by the manufacturer of equipment.
- 37. Subscriber acknowledges if a Radio Communication Enhancement System or (RCES), including Bi-Directional Amplifier (BDA) system and Auxiliary B Radio Communication System (ARCS) is installed, that Subscriber itself shall maintain and test said system. Contractor shall not be liable for testing of said batteries or equipment nor for any interruptions in service due to non-functioning batteries or equipment.
- 38. In the event MANUAL FIRE ALARM SERVICE, AUTOMATIC FIRE ALARM SERVICE, SPRINKLER ALARM SERVICE, MONITORING OF SUBSCRIBER OWNED FIRE ALARM SYSTEM OR SPRINKLER SUPERVISORY SERVICE is furnished under this Agreement, Contractor's system will be tested periodically by Contractor's employees. During the test time, the system will be out of service. Before each test, Contractor's employees will notify Subscriber's designated representative at the premises, that the test is to be made, and Subscriber agrees to notify all persons who may be affected, that the system is out of service during such test. Additionally, Subscriber may elect to have Contractor place the system into test status. If Subscriber elects to place the system into test by using a desktop/laptop, or tablet, or smartphone, he/she may do so by using the designated app at no charge. If Subscriber calls in to place the system into test Subscriber may be subject to an excessive calls fee. During the time a system is placed into test status Contractor will continue to receive signals and/or images, if transmitted to Contractor, but will not notify the premise(s) nor the authorities. A system can remain in test status for up to eight (8) hours unless the system is terminated prior to the eight (8) hour limit. A system will automatically be removed from test status unless other arrangements have been made.
- 39. Cancellation and Returned Equipment Order may be cancelled only with Pavion Corp's and all its subsidiaries' written consent upon payment of reasonable and proper cancellation charges. Goods may be returned only when specifically authorized in writing by Pavion Corp. and all its subsidiaries, and Subscriber will be charged, for placing returned goods in saleable condition, any sales expenses then incurred by Pavion Corp. and all it subsidiaries plus a restocking charge and any outgoing and incoming transportation costs which Pavion Corp. and all its subsidiaries pays.
- 40. Risk of Loss Risk or loss or destruction of or damage to the equipment shall pass to Subscriber upon the earlier of delivery to Subscriber or delivery to a carrier for delivery to Subscriber. Merchandise received by Subscriber shall be inspected for damage and quantity counts, at time of receipt and, if not objected to in writing within thirty (30) days thereafter, shall be deemed accepted by Subscriber as to condition and quantity, and the Subscriber shall be responsible for all merchandise thereafter. Subscriber agrees that the equipment, upon installation, shall remain personal property and in no event shall be deemed to be realty whether affixed to the premises or not.
- 41. Warranty Pavion Corp. and all its subsidiaries warrants the equipment to be free from manufacturing defects for a period of 90 days from installation or 90 days from the shipment of the equipment or components F.O.B. shipping point, whichever period expires first. Contractor agrees to furnish at no charge to Subscriber, a replacement part for any portion of said system which proves to be defective in workmanship or material under normal use for a period of the first ninety days from the date of original installation. No charge will be assessed for labor to repair or replace said part for the first ninety days from original installation date, after which time a standard service call charge will be assessed. It is expressly understood and agreed that in entering into this agreement and in installing the equipment and in granting the service herein described, the Contractor makes no warranties which extend beyond the description contained in this agreement. THE CONTRACTOR EXPRESSLY DISCLAIMS ANY WARRANTY FOR MERCHANTABILITY OR FITNESS FOR USE.
- 42. Force Majeure Pavion Corp. and all its subsidiaries assumes no liability for delays in installation or alterations of equipment or for interruptions of service due to strikes, riots, floods, fires, acts of God, or any other cause beyond the exclusive control of Pavion Corp. and all its subsidiaries, and Pavion Corp. and all its subsidiaries will not be required to supply service while such delay or interruption shall continue.
- 43. General Pavion Corp. and all its subsidiaries shall not be liable for incidental consequential damages. This Agreement (1) constitutes the entire contract between Subscriber and Pavion Corp. and all its subsidiaries, and (2) supersedes all prior correspondences and communications between Subscriber and Pavion Corp. and all its subsidiaries, with respect to the equipment, including any parts or equipment furnished as a replacement. No representation or statement not expressed herein shall be binding on Pavion Corp. and all of its subsidiaries. THE FOREGOING TERMS AND CONDITIONS SHALL PREVAIL NOTWITHSTANDING ANY VARIANCE WITH THE TERMS AND CONDITIONS OF ANY ORDER SUBMITTED BY SUBSCRIBER WITH RESPECT TO THE EQUIPMENT. Subscriber's signature on this Agreement of acceptance of delivery shall constitute Subscriber's acceptance of these terms and conditions. This agreement may not be assigned without Pavion Corp's and all of its subsidiaries' prior written consent. All information with respect to the design, operation or other characteristics of the equipment furnished directly or indirectly by Pavion Corp. and all its subsidiaries (except such information as may be established to be in the public domain) shall be received and held by Subscriber in confidence, and Subscriber shall exercise reasonable care to prevent the improper use of such information.
- 44. Subscriber acknowledges and understands that Contractor accepts this Agreement with the understanding that Contractor's fulfilling the terms and conditions hereof shall in no way impair or interfere with any other alarm company's contractual rights with respect to Subscriber at the premise stated herein.

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- 45. If any term, covenant, condition or provision of this Contract is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remainder of the provision of this Contract shall remain in full force and effect and shall in no way be affected, impaired or invalidated.
- 46. In the event this document is being referenced by another document by name or number, or is referenced by attachment, or annexation (whether by an exhibit, attachment, or scope of work), the terms and conditions herein shall control in the event of a dispute with the terms of the referencing document.
- 47. This Agreement may be assigned by Subscriber provided the written consent of Contractor is first obtained, which consent shall not be unreasonably withheld and shall be conditioned upon the assignee's agreement, in form satisfactory to Contractor to make payments herein provided and to perform and comply with all the other terms, covenants, and conditions hereof on Subscriber's part to be performed and complied with. This Agreement is only valid if it is signed by an authorized representative of Contractor. Only representations contained in this writing are binding on the Contractor. This Agreement contains the complete understanding of the parties. There are no agreements, understandings, or representative changing, modifying or otherwise affecting any of the terms of this agreement. This Agreement cannot be changed, modified, or discharged orally.
- 48. Contractor shall have the right to assign this agreement to a company licensed to perform the services and shall be relieved of any obligations created herein upon such assignment.
- 49. The parties agree that there are no third-party beneficiaries of this Agreement.
- 50. In the event the parties execute a contemporaneous writing, Subscriber acknowledges that this Agreement shall control and govern the scope of work and/or any dispute between the parties relating to the services provided hereunder.
- 51. Subscriber does hereby for himself and any other parties claiming under him, release and discharge Contractor from and against all hazards covered by Subscriber's insurance, it being expressly agreed and understood that no insurance company or insurer will have any right of subrogation against Contractor.
- 52. Subscriber agrees to indemnify and hold Contractor harmless, including reasonable attorney's fees, from and against all claims, lawsuits and losses alleged to be caused by Contractor negligent performance or failure to perform under this Agreement.
- 53. The Subscriber agrees to and shall indemnify and hold harmless the Contractor and any third party designated by the Contractor which provides service and all their employees and agents, for and against any claims, suits, losses, demands and expenses arising from any death or injury to any person or any loss or damage to property occasioned or alleged to be occasioned by Contractor's or any third party's performances or failure to perform its obligations under this Agreement whether due to Contractor's negligence or otherwise, or through burglary, theft, robbery, fires or any other cause.
- 54. The Subscriber does hereby waive its rights to a trial by jury and the right to assert any counterclaim in any action brought against Subscriber.
- 55. Mold, Obstacles and Hazardous Conditions: Subscriber shall notify Contractor in writing of any undisclosed, concealed or hidden conditions in any area where installation is planned, and Subscriber shall be responsible for removal of such conditions. In the event Contractor discovers the presence of suspected asbestos or other hazardous material, Contractor shall stop all work immediately and notify Subscriber. It shall be Subscriber's sole obligation to remove such conditions from the premises, and if the work is delayed due to the discovery of suspected asbestos or other hazardous material or conditions then an extension of time to perform the work shall be allowed and Subscriber agrees to compensate Contractor for any additional expenses caused by the delay until work can resume. If Contractor, in its sole discretion, determines that continuing the work poses a risk to Contractor or its employees or agents, Contractor may elect to terminate this agreement on three (3) days notice to Subscriber and Subscriber shall compensate Contractor for all services rendered and material provided to date of termination. Contractor shall be entitled to remove all its equipment and uninstalled equipment and material from the job site. Under no circumstances shall Contractor be liable to Subscriber for any damage caused by mold or hazardous conditions or remediation thereof.
- 56. Disclaimer of Warranties. NEITHER PAVION CORP. AND ALL ITS SUBSIDIARIES NOR OWNER WILL BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY A CYBER EVENT, CYBER BREACH, RISK OR VULNERABILITY, COMPUTER VIRUS OR OTHER TECHNOLOGICALLY HARMFUL MATERIAL THAT MAY INFECT YOUR COMPUTER EQUIPMENT, COMPUTER PROGRAMS, DATA NETWORK OR OTHER PROPRIETARY MATERIAL DUE TO YOUR USE OF THE SERVICES, OWNER'S WEBSITE OR THE SERVICE OR ITEMS PURCHASED OR OBTAINED THROUGH THE WEBSITE OR THE SERVICE. NEITHER PAVION CORP. AND ALL ITS SUBSIDIARIES NOR OWNER NOR ANY PERSON ASSOCIATED WITH EITHER OF THEM MAKES ANY WARRANTY OR REPRESENTATION TO ANY USER WITH RESPECT TO THE COMPLETENESS, SECURITY, RELIABILITY, QUALITY, FUNCTIONALITY OR AVAILABILITY OF THE SERVICES. WITHOUT LIMITING THE FOREGOING, NEITHER PAVION CORP. AND ALL ITS SUBSIDIARIES NOR OWNER NOR ANYONE ASSOCIATED WITH EITHER OF THEM REPRESENTS OR WARRANTS THAT THE SERVICE WILL BE RELIABLE, ERROR-FREE OR UNINTERRUPTED, THAT DEFECTS WILL BE CORRECTED, FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS OR THAT THE SERVICES WILL OTHERWISE MEET THE NEEDS OR EXPECTATIONS OF CUSTOMER OR ANY USER. EXCEPTFOR THE WARRANTY SET FORTH HEREIN, PAVION CORP. AND ALL ITS SUBSIDIARIES PROVIDES THE SERVICES ON AN "AS IS" BASIS, WITHOUT ANY WARRANTIES. PAVION CORP. AND ALL ITS SUBSIDIARIES AND OWNER HEREBY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR PARTICULAR PURPOSE.

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- 57. Disclaimer: The Subscriber acknowledges Pavion Corp. and all its subsidiaries have explained additional equipment, systems and protection that may be available from Contractor, for additional charges, and the undersigned has had sufficient opportunity to consider the additional services that may be available and has decided not to request or contract for such additional equipment, systems or protection.
- 58. Electronic Media; Personal Information; Consent to Call, Text or Email. Either party may scan, fax, email, image, or otherwise convert this Agreement into an electronic format of any type or form, now known or developed in the future. Any unaltered or unadulterated copy of this Agreement produced from such an electronic format will be legally binding upon the parties and equivalent to the original for all purposes, including litigation. Pavion Corp. and all its subsidiaries may rely upon Customer's assent to the terms and conditions of this Agreement, if Customer has signed this Agreement or has demonstrated its intent to be bound whether by electronic signature or otherwise.
- 59. Non-Solicitation: Subscriber agrees that it will not solicit for employment for itself, or any other entity, or employ, in any capacity, any employee of PAVION CORP. and all its subsidiaries, assigned by PAVION CORP. and all its subsidiaries to perform and who performs any service for or on behalf of Subscriber during the term of this agreement, any renewals thereof and for a period of two years thereafter. In the event of Subscriber's violation of this provision, in addition to injunctive relief, PAVION CORP. and all its subsidiaries shall recover from Subscriber an amount equal to such employee's salary based on the average three months preceding employee's termination of employment with PAVION CORP. and all its subsidiaries, times twelve, together with PAVION CORP. and all its subsidiaries counsel and expert witness fees.

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